Memorandum of Understanding between Ministry of Culture, Government of India and National Museum, New Delhi for the year 2015-16

This agreement made on 19th March, 2015 between Ministry of Culture, Govt. of India, represented by Director, Museums Division, on the one part and Administrator, National Museum on the other part, lays down the responsibilities, performance indicators and targets duly agreed by both parties, with an objective to achieve organization goals by the National Museum through optimal use of available funds and to ensure proper functioning of the National Museum.

- 1. National Museum is a Subordinate Office of the Ministry of Culture, Govt. of India. Set up in 1949, the Museum occupies more than 2 lakhs artifacts. A statement of the Mission of the Museum is briefly summarized as under:
- To serve as the repository of exquisite works of art in different media at the national level.
- To play an active role in moulding the people's tastes and making them culturally aware and better informed about the cultural heritage.
- To promote research and creative activities in the fields of Art & Culture, Museums, Cultural Heritage and other allied fields.
- To act as an expert house for preservation and conservation of cultural property, especially antiquities and for educating and enlightening the people about the urgency for preservation of cultural treasures and national heritage.
- To play a catalytic role in the field of museum movement and act as a leader thereof.
- To adopt modern technology in the fields of documentation, display and conservation for dissemination of knowledge, publicity and safety & security of art objects.
- 2. The objectives of the National Museum are:
- To collect antiquities and art objects of Historical, Cultural and Artistic significance for the purpose of their protection and interpretation (research).
- To disseminate knowledge about the significance of the objects in respect of history, culture and artistic excellence and achievements.
- To serve as a cultural centre for enjoyment and interaction of the people in and around artistic and cultural activity.
- To serve as epitome of national identity.
- 3. The functions of National Museum are:
- Collection and Protection of art objects and antiquities.
- Preservation and Conservation of antiquities in a scientific way.
- Documentation, research, interpretation and publication.
- Display, communication and networking with other allied organization.

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- Education and extension services for the school children, teachers, research scholars and general public including tourists.
- Public Relation and Museum Marketing.
- Consultancy services to needy Museums.
- Organisation of thematic temporary exhibitions within the country as well as abroad as a part of Cultural Exchange Programme for propagation of Indian Culture.
- 4. National Museum, in consultation with the Ministry of Culture, has identified four key objectives that it will need to deliver substantially in the next three years to improve its status and to ensure the furtherance of its objectives.
- a) Improve visitor experience.
- b) Ensure proper and scientific display of objects.
- c) Improve collection management system
- d) Enhance outreach activity.
- 5. Financial Allocations: Under the annual plan 2015-16, National Museum has been provided a budgetary provision of Rs. 30 crore under Plan and Rs. 11.51 crore under Non-Plan head. The above funds will be used by National Museum for achieving measurable improvement in service delivery with reference to the key performance indicators included in Annexure I, and to attain the targets included in Annexure II, of this Memorandum of Understanding.
- **6. Performance and Monitoring:** National Museum will provide Ministry of Culture, Government of India quarterly reports in respect of the achievements on the targets set out in Annexure II of this agreement. The progress achieved will be monitored in a joint meeting six months into the financial year and at such other intervals as may be decided by Ministry of Culture. The fund allocation under Plan for National Museum in future years will be largely dependant on the achievement of the targets as laid down by this agreement.

Signed on behalf of Ministry of Culture, Government of India

Director (Museums)

Date: 19th March 2015

Place: New Delhi

Signed on behalf of National Museum

Administrator

KEY PERFORMANCE INDICATORS FOR NATIONAL MUSEUM, NEW DELHI 2015-16

Administrative Matters:

- 1. Revision of Recruitment Rules.
- 2. Filling up of vacancies
- 3. Training of staff
- 4. Budget allotment and expenditure incurred to meet quarterly targets
- 5. Number of Court cases pending and compliance with directions of the Court
- 6. Number of Audit paras and action taken on the observations of audit
- 7. Timely submission of papers, documents, reports etc. to Ministry of Culture
- 8. Ensuring compliance of the Raj Bhasha Policy.
- 9. Ensuring implementation of recommendations/suggestions of the Parliamentary Standing Committee.
- 10. Development of a reservation roster.
- 11. Condition assessment report of the Museum building.
- 12. Development of an HRD policy.
- 13. Online monitoring of court cases.

Outreach Measures:

- Outreach programmes/workshops/competitions organized for different age groups
- 2. Printing of pamphlets and guidebooks for visitors
- 3. Measures adopted to advertise and market the Museum
- 4. Friends of Museums registration of Members

Modernisation of Museum:

- 1. Modernisation of galleries by installation of modern lighting and display
- 2. Galleries opened/re-opened
- 3. Installation of interactive digital kiosks, audio guides and LCD screens
- 4. Upgradation of Security gadgets
- 5. Upgradation of Museum website
- 6. Upgradation of Museum storage
- 7. Improvement in visitors amenities
- 8. Construction of an atrium over the Museum rotunda.
- 9. Preliminary work for development of new museum including Nizam's Jewellary Gallery.
- 10. Delisting of adjacent ASI building.

Museum Activities:

- 1. Exhibitions, Seminars and Lectures organized
- 2. Expansion of Volunteer Guide Programme
- 3. Physical Verification of objects

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- 4. Progress in Implementation of Jatan
- 5. Number of Objects conserved and preserved
- 6. Number of Objects rotated
- 7. Collaboration with Schools, Colleges and other Institutions for popularizing the museum
- 8. Steps initiated for increasing the footfalls
- 9. Publications and Research work
- 10. Preparation of Result Framework Document (RFD) in respect of the activity being undertaken by the Museum and ensuring its implementation by the targeted dates.
- 11. Preparation of a Museum Manual.

E-Governance

- 1. Development of online system for application of various services being provided by the organization.
- 2. E-ticketing.
- 3. Digitization of library books and uploading of a catalogue on the organization's website.

Others

- 1. Assess needs for skill development and create tailored training modules.
- 2. Make an inventory of cultural spaces under the charge of the organization.
- 3. Increased presence on social media (Facebook/Twitter/You-tube/website).
- 4. Provide promotional films to Doordarshan and make an inventory of films.
- 5. Preparation of annual income and expenditure account by the organization (profit centre).
- 6. Activities on project Mausam.
- 7. Identification of organization's lands and buildings and maintenance of Asset Register.
- 8. Introduction of video show for guidance of visitors to the Museum.
- 9. Preparation of separate annual report.
- 10. Preparation of basic documentary CD for 5-10 minutes giving introduction, activities and achievements of the organization.
- 11. Double entry book-keeping.
- 12. Compliance of instructions of Cabinet Secretariat, PMO and MoC, especially with respect to Swachh Bharat campaign.
- 13. Timely submission of monthly, quarterly, half-yearly and yearly returns in respect of administrative, financial, plan and non-plan expenditure and other important activities.
- 14. Opening of galleries during extended hours for special exhibitions/occasions and change of timings to increase footfalls.
- 15. Printing of advance calendar of events.

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TARGETS FOR NATIONAL MUSEUM, NEW DELHI 2015-16

SI	Item	Targets
1	Arranging Outreach programmes / Workshops / Competitions organized for different age	30
	groups	
2	Printing of pamphlets and guidebooks for	6
	visitors and other publications.	
3	Friends of Museums and other societies –	300 Members to be
	registration of New Members	registered
4	Modernization of galleries	2
5	Installation of interactive digital kiosks, Audio	Minimum 6 new items to
	guides, LCD Screens and other multimedia.	be completed
6	Creation of new visitors	3
	amenities/improvement in visitors amenities	
7	Seminars and Lectures to be organized	30
8	Physical verification of objects	8,000 objects
9	Conservation and preservation of objects	150 objects
10	Rotation of objects	150 objects
11	Collaboration with Schools, Colleges and other	3.
	Institutions for popularizing the museum	
12	New Steps initiated for increasing the footfalls	3
	– Museum marketing	
13	Year on year increase in the number of visitors	Minimum 15% over the
		previous year
14	Implementation of Jatan Collections	6000 records to be
	Management Software	approved at Director's
		level.
15	Revision of Recruitment Rules for various posts	Old RR's (prior to 6 CPC)
	я	for all cadres to be
		revised.
16	New Exhibitions to be organized	6 Exhibitions
17	Staff training	10 staff to be trained
18	Volunteer Guides to be trained	60 volunteer guides
19	Swachh Bharat campaign - number of activities	10 activities
	to be undertaken.	
20	Assess needs for skill development and create	For all employees
	tailored training modules.	1 7
21	Make an inventory of cultural spaces under the	To be completed during
	charge of the organization.	the year
22	Increased presence on social media (Facebook/	All activities to be
	Twitter/You-tube/website).	uploaded on social media
		sites on a continuous

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	basis.
Create online system for application of various	2 services
services being provided by the organization.	
Provide promotional films to Doordarshan and	To be completed during
make an inventory of films.	the year
Uploading of RFD on the website of Cabinet	As per timelines
Secretariat.	r or ormenico
Preparation of annual profit and loss account	To be completed during
by the organization.	the year
Activities on project Mausam.	6 activities
Identification of organization's lands and	To be completed during
buildings and maintenance of Asset Register.	the year
Maintenance of reservation roster.	To be completed during
	the year
Introduction of video show for guidance of	To be completed during
visitors to the Museum.	the year
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